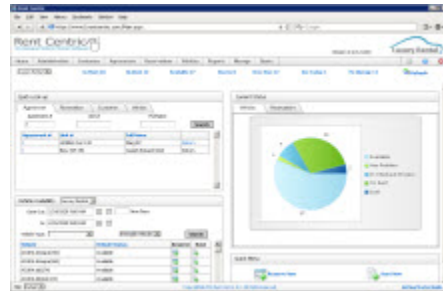


## Rent Centric Version 2.4 Complete Feature List

### True Cross Browser Cloud Computing



Rent Centric, Inc. not only provides the most cost-effective, easy to deploy car rental software solution, but also the most full-featured all-in-one management system:

### Cross Browser

#### ▪ Operating System

- ▶ Browser neutral on Mac, Windows Operating system
- ▶ Browser neutral on Android, iPhone, BlackBerry and Windows Mobile devices via [www.rentcentric.mobi](http://www.rentcentric.mobi)

### Rental Management

#### ▪ Rates

- ▶ Daily, Extra Daily, Weekly, Monthly and Per Unit Rates
- ▶ One Way Fees
- ▶ Seasonal Rates
- ▶ Time Only, Mileage only calculation
- ▶ Grace Time
- ▶ Late Fee Charges
- ▶ Insurances and Miscellaneous Charges
- ▶ Flat, 24 Hour, Calendar Day and Percentage Calculation
- ▶ Insurance Rate specific Deductible amounts
- ▶ Multiple Rate Types such as 5 Hours, 3, 5, 7, 14, 21 Days Block Rentals

- Hourly Block Rates for Bicycle and Go Car Rentals
  - Pro-Rated Rates
  - Min/Max Rental Days/Hours
  - Minimum Rental Days
  - Weekend Rates
  - Week Date Specific Rates
  - Date Specific Rates
  - Hour Specific Rates
  - Block rates for scooter/motorcycle rentals such as 10,15,20,25 increments per hour
- **Advances Rate System**
    - Master rate Batch update
    - Date Range Batch update
    - Increase rates by fleet utilization
    - Blackout dates
    - Late Drop off/Pickup fees
    - Overbook control
    - Extensive filtered rate update tools
    - Visual rate viewer
    - Rate packages for including insurance, misc. charges and taxes
- **Taxes**
    - Taxable and none Taxable Taxes
    - Single or Multiple Vehicle Types Applicable Taxes
    - Select and Apply Taxes to Time, Mileage, Miscellaneous Charges, Insurance, Taxable Taxes Fuel, Damage, One Way Fee, Other Charges
    - Flat, 24 Hour, Calendar Day and Percentage Calculation
    - State/Province and country specific taxes
    - Seasonal Taxes
    - Per Unit Taxes
    - Tax Specific Insurances, Misc. Charges and Taxable Taxes
    - Mandatory Taxes
- **Rental Agreements**
    - Optional System generated or User Assigned Rental Agreement Numbers
    - Void Agreement
    - Delete Agreement
    - Edit Agreement after being close
    - Automatic tax calculation
    - Tax Exemption Rentals

- Online Credit Card Processing and Authorization on Checkout Process
  - Unlimited Note and Memo per agreement
  - Unlimited Agreement Print outs
  - Override Rates on the fly
  - Real-time vehicle availability
  - Unlimited Additional Drivers
  - Unlimited Pickup and Drop off Locations
  - Unlimited Vehicle Exchange
  - Traffic Tickets Management
  - Unlimited Payments and Charges
  - Multi-lingual Agreements
  - Enter Vehicle Odometer and Fuel on Checkout Process
  - Enter foreign vehicles from other locations
  - Checkout Vehicles By ID
  - Filter rates by Company on Checkout
  - Enter Referral information on the fly
  - Take deposit and charge credit card both on checkout
  - Look up rentals by RA#, Dates, Vehicle info or Location
  - Sub agreements and child rentals
  - Unit inventory and real-time availability for GPS and Child seat rentals
  - Override capability of Insurances and Misc Charges at checkout
  - Digital Signature Capture
  - Real-time payment processing at checkout
  - Driver's license ID Scanning with Scan Shell software
  - Driver's license Barcode reader with Scan Shell software
  - Passport scanning with Scan Shell software
- **Corporate Customers**
    - Enter and manage multiple company profiles
    - Categorize companies by type
    - Automatically apply company's insurance info to bill split
    - Specify mileage cap and minimum drivers age
    - Retain Company's credit card information
    - Completely manage corporate rates specific to each company
    - Create Division under companies
    - Create insurance adjusters under each company
    - Enter batch payments under each company
    - Enable or Disable sharing companies between multiple locations
    - Affiliate login for Corporate Clients and Travel Agencies
    - Percentage or Flat Discount for Corporate Clients

- ▶ Batch Payment Entry
- ▶ Corporate Rates
- **Travel Agency**
  - ▶ Tour operator rates
  - ▶ Tour operator login
  - ▶ Voucher functionality and reporting
  - ▶ Split payment by percentage or value
  - ▶ Rate options
- **Split Billing and Insurance Replacement**
  - ▶ Split bills and invoices between one or more parties
  - ▶ Specify total amount and number of days Authorized
  - ▶ Customize invoices
  - ▶ Tax exempt bills and invoices
  - ▶ Total amount based on percentage or lump sum
  - ▶ Print or email invoices directly to companies or other parties
  - ▶ Split bills and invoices for wholesale booking and reservations
- **Reservations**
  - ▶ Generate Real-Time Reservations
  - ▶ Get real-time rates and availability
  - ▶ Rapid Reservation screen via two simple steps
  - ▶ Turn a Reservation into a rental agreement
  - ▶ Vehicle Type or Vehicle specific reservations
  - ▶ Print or email Reservations
  - ▶ Edit, Void or delete reservation
  - ▶ Look up reservation via Date, Customer info, Company Info or Vehicle Type

## Real-time Credit Card Processing

- Process Credit Cards in Real-time Via Rent Centric system
- Choose one of 130 processors Rent Centric supports
- No charge for processing through Rent Centric except your own bank fees
- Integrated credit card magnetic swipe
- Peace of Mind for Data Security with Rent Centric PCI Compliant servers

## Import Data

- Import vehicles, rates, customers, companies, referrals and reservations from your current system
- Easy to populate excel sheets with extensive instructions document for your convenience

## Fleet Operation

- Multiple Vehicle group types, Makes and Models
- User Assigned Vehicle IDs
- Upload vehicle image for quick visual reference
- Multi image view of the vehicle
- Add new Vehicle Body, Options and Types
- Enter vehicle maintenance details and lookup history
- Manage vehicle Specs, Lease and Loan Information
- Enter vehicle damages and accidents, carwash, repairs and problems
- Look up vehicles via Vehicle ID, License Plate Number, Make, Status, VIN or Transmission Type.
- Extensive and advanced Maintenance and Repair Order system for repair preparation and approval based on Make, Model, Odometer and number of Days interval.

## Reports

- Customizable reports
- Exportable reports to many formats such as .xls (Excel Spreadsheets), PDF, .doc (Word), etc.

### Vehicle and Fleet reports:

- Vehicle Summary
- Visual Utilization based on Percentage
- License Expiration
- Rental History
- Repairs
- Detailed Maintenance
- Maintenance Alert
- Lease/Loan
- Due in Report
- Repair Orders

### Management:

- DBR (Daily Business Report)
- DCS (Daily Cash Summary)
- Month to Date Report
- Rentals
- Revenue By Rate
- Revenue By Location
- Revenue By Vehicle
- Revenue By Customer
- Event Tracking
- Reservations
- Reservations Manifest
- Reservations no show
- Sales by Employee
- Tasks and To Do report
- Rate Blocks

### Customers:

- Customer List
- Customer By Region
- Revenue By Customer
- Customer Transactions
- Customer Notes
- Source Of Referral
- Undesired Customers
- Traffic Tickets

### Agreements:

- Agreement Status
- Non-Revenue Movement
- Accounts Receivables
- Visual Agreement Calendar
- Agreements/Reservations Combined Unit Calendar
- Sales Projection
- Agreement Event Tracking
- Work In Process

## Traffic Tickets

- Rapid search and traffic ticket entry
- Apply payments while entering traffic tickets
- Specify time, location offence and amount of the ticket
- Process credit card for traffic ticket payments

## Task and to do System

- Rapidly Open and close tasks for employees
- Communicate with employees of other locations
- Email tasks
- Add, Review, Edit and Follow up tasks
- Set task priority and status

## Real-time quote and availability

- Get accurate real-time quote and availability via a simple screen
- Look up rates and availability for other locations
- Modify the rates on the fly before getting quotes
- Tax exempt quote calculation
- Email Quote to Customers with your corporate logo and attachments
- Save quotes under New or Existing customers
- Lookup and turn quotes into reservations

## Claims Management

- Enter and edit multiple claims under each location
- Enter and lookup vehicles, Customers, expenditures and repairs
- Enter unlimited Notes under each claim
- Manage documents on hand for each claim
- Email claim info to your insurance company

## Multiple Location Support

- Manage unlimited locations
- Copy all information between locations seamlessly
- Specify starting RA# and DBR# for each location
- Location specific Local Time Zone

- Location specific Internet Payment Gateway Processor and merchant account
- Customized Display Logo, Logo web address per location
- Locations specific reservation email address, Reservation Email, SMTP mail server with authentication.
- Location hours of operation
- Location Rental policy for online reservation
- Unlimited Payment methods per location
- Unlimited Discount/ rental reasons per location
- Unlimited Referrals per location
- Unlimited Credit Card types per location
- Unlimited Agreements/Invoices templates per location
- Unlimited Regions per location
- Unlimited Rates, Taxes, Insurances, Miscellaneous charges per location
- Unlimited Vehicle Types, Makes, Models per locations
- Enter and manage offsite locations
- Manage multiple administrators (Employees) with their specific security permission
- User defined Reservation Numbers
- User defined Quote Numbers

## Web Reservation

- Integrate web reservation into your existing web site
- Real-time rates and availability
- Manage web reservation rates, insurances and Miscellaneous charges from the administration
- Upload vehicle type images
- Dynamically add your logo and URL to web reservation
- Customize reservation emails
- Clients could easily manage their account and personal information
- Customize rental policy displayed to customers.

## Mobile Administration Access and Client Reservations

- Download Android App for Free or visit [www.rentcentric.mobi](http://www.rentcentric.mobi) to Access your information from any mobile device. Android, iPhone, BlackBerry and Windows Phone.
- Compatible with all mobile devices and mobile browser
- Lookup rentals, reservations and complete fleet status in real-time
- Get customer name, phone number and company information
- Call customers directly from your mobile phone
- Free mobile reservation website for your clients

## Highly secure based on Microsoft standard security protocols

- Comprehensive Security and User Permission
- 100% Secured Interface
- 128 bit SSL (Secure Socket Layer) ready
- Multi-level user permission
- Auto account lockout after three attempts
- PCI Compliant with quarterly network scan report
- Nightly backups
- Highly secured DMZ with Cisco VPN Firewall
- Secure high encrypted Database storage
- System level and location level user permission level.
- Over 80 different user permission selection and levels
- Multi-level location access. User can login to one or more location depending on their permissions with one login

## Multi-Language and International Capabilities

- Multi-language support such as English, French, Spanish
- International Currency Support
- Global Date/Time Format
- Global Time Zones
- Multi language rental agreement printouts
- Multi-Language platform expandable into any other roman character language

## One Way Rental

- Create one way regions
- Create multiple one way fees between locations
- Create one way with in the same region
- Charge one way fees on reservations and rentals
- Generate report based on one way fee income